



## Town of Windermere Family Food Truck Rainout Policy

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### Event Cancelled 24 hours prior to event:

- Vendor will be refunded 100% of Fee
- Vendor will be invited at the next available event. Fee will be due as rules require.
- If the month in which the event was cancelled has a 5<sup>th</sup> Friday, the Vendor will be invited to participate in that event. Fees will be due as rules require.

### Event Cancelled/Operated with less than 1 hour of reasonable service:

- Vendor will be refunded 75% of the fee.
- Vendor will be invited at the next available event. Fee will be due as rules require.

### Event Cancelled/Operated with less than 2 hours of reasonable service:

- Vendor will be refunded 50% of the fee.
- Vendor will be invited at the next available event. Fee will be due as rules require.

### Event Cancelled/Operated with less than 3 hours of reasonable service:

- Vendor will be refunded 25% of the fee.
- Vendor will be invited at the next available event. Fee will be due as rules require.

Reasonable Service Standard will be determined by Event Coordinator and Town Manager.